

Terms of Business

Welcome to Bubble Tub! By using our facilities, you agree to the following terms to help us maintain a clean, safe, and enjoyable space for all.

1. Use of Facilities

Machines are available on a first-come, first-served basis unless otherwise stated. Please follow all posted instructions and only use machines for their intended purpose. Do not overload machines or use prohibited items (e.g., dyes, excessive bleach, oily rags).

2. Personal Responsibility

Bubble Tub is not responsible for lost, stolen, or damaged items. Customers are expected to remain on-site during the wash/dry cycle or return promptly. Items left behind will be held in lost property for up to 7 days.

3. Cleanliness & Conduct

Please leave machines and folding areas clean and tidy after use. Respect fellow customers and staff — aggressive or inappropriate behavior will not be tolerated. Children are welcome but must be supervised at all times.

4. Payment & Refunds

We accept digital and card payments only — no cash or coin machines. If a machine malfunctions, please report it immediately. Refunds may be issued at our discretion following a quick review.

5. Franchise & Employment Inquiries

Interested in joining our team or owning a Bubble Tub? See our Join the Team and Franchise pages for more information.

6. Changes to Terms

Bubble Tub may update these terms as needed. Please check in-store signage or our website for the most current version.